

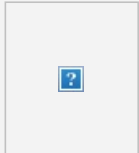
**Subject:** RE: popcorn machine  
**From:**  
**Date:** 06/21/2016 02:23 PM  
**To:** "Angelina Schneider" <angelina.schneider@lacity.org>

No problem, I got notice today that it shipped today.

----- Original Message -----

Subject: Re: popcorn machine  
From: Angelina Schneider <[angelina.schneider@lacity.org](mailto:angelina.schneider@lacity.org)>  
Date: Tue, June 21, 2016 2:01 pm  
To: "[aaron@urbanplaceconsulting.com](mailto:aaron@urbanplaceconsulting.com)" <[aaron@urbanplaceconsulting.com](mailto:aaron@urbanplaceconsulting.com)>

Thanks again for taking care of this so quickly! It is appreciated.



**Angelina Schneider | Field Deputy, Mid-Town North  
Hollywood/ NoHo Arts District**

LA City Councilmember Paul Krekorian, District 2

Office: [818.755.7676](tel:818.755.7676)

[www.paulkrekorian.org](http://www.paulkrekorian.org)



On Mon, Jun 20, 2016 at 8:52 AM, Angelina Schneider <[angelina.schneider@lacity.org](mailto:angelina.schneider@lacity.org)> wrote:  
Sure.

Angelina Schneider  
Field Deputy  
Office of Councilman Paul Krekorian  
[818-755-7676](tel:818-755-7676)

On Jun 20, 2016, at 7:35 AM, "[aaron@urbanplaceconsulting.com](mailto:aaron@urbanplaceconsulting.com)" <[aaron@urbanplaceconsulting.com](mailto:aaron@urbanplaceconsulting.com)> wrote:

Morning,

Should I have the replacement piece shipped to your office?

Thanks,  
Aaron

----- Original Message -----

Subject: Re: popcorn machine  
From: Angelina Schneider <[angelina.schneider@lacity.org](mailto:angelina.schneider@lacity.org)>  
Date: Fri, June 17, 2016 10:06 am  
To: Aaron Aulenta <[aaron@urbanplaceconsulting.com](mailto:aaron@urbanplaceconsulting.com)>

Thanks, Aaron! I appreciate it.



**Angelina Schneider | Field Deputy, Mid-Town North  
Hollywood/ NoHo Arts District**

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On Fri, Jun 17, 2016 at 9:44 AM, <[aaron@urbanplaceconsulting.com](mailto:aaron@urbanplaceconsulting.com)> wrote:  
Of course and not a problem!

I'll send them an email right now.

Aaron

----- Original Message -----

Subject: Re: popcorn machine  
From: Angelina Schneider <[angelina.schneider@lacity.org](mailto:angelina.schneider@lacity.org)>  
Date: Fri, June 17, 2016 9:38 am  
To: Aaron Aulenta <[aaron@urbanplaceconsulting.com](mailto:aaron@urbanplaceconsulting.com)>

Hey Aaron,

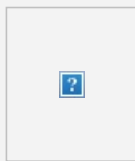
I understand, unfortunately, we do have a strict repair/replacement policy. If anything is broken, it is the borrower's responsibility to replace it. So I'm really sorry that happened, but we have to ask the BID to replace it since it was completely shattered. Here is the information that you'll need to replace it:

Antique Popcorn Machine model 6091  
Serial number: N04/15 16981  
\*Black Kettle Cord\* \*3 prong male cord\*  
\*Single door; hinges on Left (open with left hand) \*  
\*Single door- N/A\*  
\*Tempered Glass\*

Send the request to [sales@greatnorthernpopcorn.com](mailto:sales@greatnorthernpopcorn.com). The cost of the door is \$25 I believe.

Please let me know if you have any questions!

Best,



**Angelina Schneider | Field Deputy, Mid-Town North  
Hollywood/ NoHo Arts District**

LA City Councilmember Paul Krekorian, District 2

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On Fri, Jun 17, 2016 at 9:12 AM, <[aaron@urbanplaceconsulting.com](mailto:aaron@urbanplaceconsulting.com)> wrote:

Morning,

I guess one of our safety team injured the popcorn machine while transporting it yesterday.  
I think the door components came apart if I'm right.

I'm really sorry about it and I know the person that did it felt horrible.

Let me know if there is anything I can do to help get it fixed.

Thanks,  
Aaron